

BetterLiving™

Mobile Shower Commode

USER GUIDE





Overview

The BetterLiving Mobile Commode is designed for aged care, community and homecare environments. The frame and its major components are constructed from corrosion resistant aluminium and powder coated for extra protection. All accessories, including pins, nuts and bolts are constructed with corrosion resistant materials to help ensure the strength and longevity of the product when used as intended.

Intended Use

This Mobile Shower Commode is designed primarily for indoor use. It is suitable for use in wet areas but not pools and similarly corrosive environments. It is not suitable to be fully submerged in water.

It is not designed to be used as a wheelchair and should only be used for short transfers in the intended usage environment.

The maximum occupant weight otherwise known as safe working load (SWL) of this product is **136 kilograms** as stated on the manufacturer's label. This SWL should not be exceeded under any circumstances.

The Mobile Shower Commode should only be used and maintained in accordance with the instructions in this User Guide.

Novis Healthcare has a policy of continuous product improvement and reserves the right to amend specifications presented in this guide. Information correct at the time of production (August 2018).




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Important Notice

Before operating this medical equipment, it is important to read this manual and understand the operating instructions and safety precautions. Failure to do so could result in patient injury and/or damage to the product.

Therapeutic devices and/or medical equipment should only be used in accordance with manufacturer's instructions and under the consent, supervision and management of a suitably qualified health professional.

Definitions of Symbols Used

-  Important information
-  Caution
-  Do not...



Overview	2
Set Up	4
Operation	7
Cleaning	10
Safety and Maintenance	11
Specifications	12
Warranty	13





Set Up

Box Contents and Inspection

Carefully remove all components from the box and check items as identified in the image. Any missing components should be reported to your authorised dealer or manufacturer.

Prior to use, remove all packaging and plastic wrapping and check the mobile commode for any damage that may have occurred in transit, paying particular attention to:

- The castors and their locking mechanisms.
- The frame.
- Any missing components, including nuts, bolts and knobs.



Assembly

The Mobile Shower Commode comes flat packed and requires some basic assembly.

Attach the Castors

Remove the locking pins from the base frame and install each castor onto one corner of the base frame by inserting the castor tube into the reciprocal tube on the base frame. Align the height adjustment hole on the castor tube and re-insert the locking pin. Repeat this process on each corner.

- ⚠ Be sure each castor height is set evenly.
- ⚠ Be sure the locking pin is securely inserted though both the castor tube and the base tube.







Install the Backrest

Install the Backrest by removing the locking knobs located at the rear of the base frame, then align the tubes on the backrest with the reciprocal tubes on the lower frame and screw the locking knobs onto the lower frame.


Tighten the locking knobs and push or pull the arm supports down.

-  Be sure the backrest is facing forward and is securely fastened to the lower frame before proceeding.
-  The backrest frame may require some slight flexing in order to line up the tubes with the holes on the lower frame.



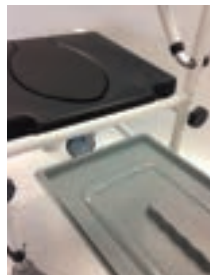
Install the Seat

Install the Seat by lining up the clips on the underside of the seat with the support bars on the top of the Base Frame and press downwards. The seat should 'click' into place.


-  Be sure the two clips at the front of the seat are aligned with the horizontal support bars at the front of the Base Frame. If installed correctly, the opening should face forward.



Installing the pan and lid



If required, the pan can be installed from the rear of the commode with or without the lid. Hold the pan by the handle and align it with the pan holder opening located underneath the rear of the seat and gently slide the pan along the full length of the pan holder.

-  To avoid dropping the pan, ensure you have a firm grip of the handle before installation and/or removal.






Set Up

Install the Leg Supports

Install the Leg Supports by firstly identifying the left and right Leg Support. Then, hold the Leg Support at a 90 degree angle to the lower frame and insert into the reciprocal tube at the front of the frame. Gently slide the Leg Support in towards the frame until it locks into place.



-  The Leg Supports are not identical. Be sure to install the correct Leg Support on the correct side of the frame. The Foot Rests must face inwards towards each other.
-  The Leg Supports can be fully removed or slid out to the side by pushing on the Leg Support adjustment lever.
-  The Leg Supports and Foot Rests are non-weight bearing. Do not stand on the leg supports.





Seat Height Adjustment

The Mobile Shower Commode can be adjusted in height in order to accommodate a user's needs and usage environment. There are four (4) height adjustments available, which allow the seat height (as measured from the ground) to be set to the following levels: 495, 520, 545 and 570 mm.

To adjust the seat height, remove the locking pin located above the castor by pulling on the plastic collar to remove it from the height adjustment hole.

Adjust to the desired height and re-insert the locking pin. Repeat this process on each remaining corner, one corner at a time.

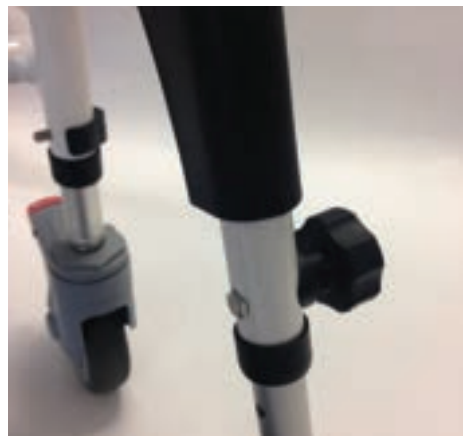
-  Be sure each castor height is set at the same level.
-  Be sure the locking pin is securely installed



Leg Support Height Adjustment

Once seat height is determined, the Leg Support heights can be adjusted to the appropriate length for the user.

Unscrew the locking knob and remove the bolt from the tube. Adjust the leg support to the appropriate height, ensure the adjustment holes align and reinsert the bolt through the tube. Re-tighten the locking knob.



-  TIGHTEN THE LOCKING KNOB SECURELY.

Leg Support Swing Away Function

The Leg Supports on this mobile commode can swing away to facilitate transfer in and out of the commode. To swing the foot rests out of the way, simply press the lever and swing the foot rest away from the commode. When required, the foot rests can then be swung back into position.






Operation

Leg Support Removal

To remove the Leg Supports completely; follow the Leg Support swing away instructions and when the Leg Support is swung to the side, pull upwards to release completely.

 The Leg Supports and Foot Rests are non-weight bearing. Do not stand on the Leg Supports.



Swing Up Arm Supports

The Mobile Shower Commode features Arm Supports that can swing up to 90 degrees in order to facilitate easier transfer in and out of the chair.

Simply pull or push the Arm Support upwards when required.



Locking the Castors

To engage lock, press the red lever down with your foot.

To disengage lock, press the black lock down with your foot.





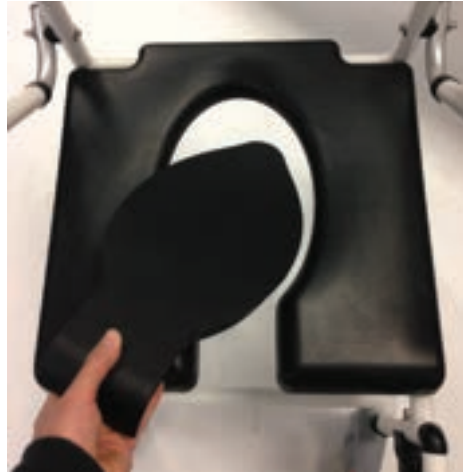
Shower Chair/Commode Use

The Mobile Shower Commode can be used as a toileting aid and as a showering aid and is supplied with a removable seat insert to improve comfort for the user depending on their requirements.

For showering, if required, place the seat insert into the open seat and press down firmly to secure the insert in place.


When using as a toileting aid, the seat insert should be removed.

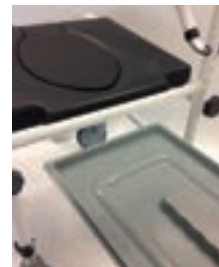
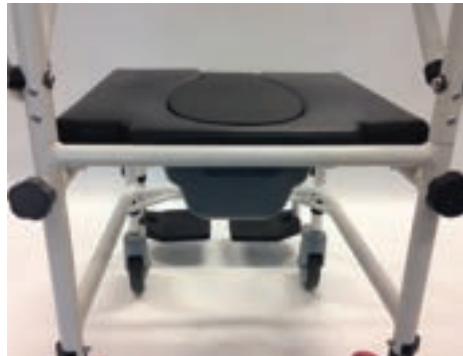
The commode can also be used with or without the pan, as required.



Installing/Removing the Pan


The pan can be installed from the rear of the commode with or without the lid. Hold the pan by the handle and align it with the pan holder located underneath the seat and gently slide the pan along the full length of the pan holder.

-  To avoid dropping the pan, ensure you have a firm grip of the handle before installation and/or removal





Cleaning


 To prevent cross contamination, the Mobile Shower Commode should be examined and disinfected between patient use.

To clean the Mobile Shower Commode after each use, wipe with a mild soap and warm water solution and rinse well. Dry with a clean cloth.

For heavier soiling, wipe clean with a diluted bleach solution and rinse well before drying. Do not use water temperatures in excess of 80°C. Dry with a clean cloth.

It is recommended the mobile commode be cleaned after heavy use or at least once a week.

Avoid harsh, abrasive cleaning agents or utensils (such as a wire brush) as these can lead to deterioration of the frame and seat.

Do not use solvents or alkalines such as  cellulose or acetone thinners



General Safety Precautions

- Always check with a healthcare professional prior to using this commode.
- A risk assessment should always be carried out to ensure the product is suitable.
- Before use, the user should read these instructions and familiarise themselves with the product.
- Before use, ensure all components are properly and securely installed and free from damage.
- Before sitting on the product, ensure the castor locks are firmly applied.
- Always apply the brakes when transferring in and out of the commode.
- Do not exceed the maximum recommended safe working load of 136 kg.
- Always ensure that attendant and patient limbs are free from potential entrapment areas before operating any functions
- Do not stand on the product or any of its components, including the leg supports.
- This product is designed for indoor use only and should not be used in a pool or any similar fully submersed environments.
- Do not change, modify or alter this product in any way unless suggested by the manufacturer.
- Leg supports and foot rests are not weight bearing and not designed to be stood on.

Regular Maintenance

- ⚠ Professional inspection of the mobile shower commode is recommended at least once a year.
- ⚠ Any service or repairs must be performed by a trained professional. Any unauthorized repairs or service may void warranty.
- Check the product for damage and wear. If the product is damaged in any way, stop using it immediately and contact your authorised dealer or the manufacturer.
- Check all screws and nuts are firmly secured, paying special attention to moving parts.
- Check for unusual wear and tear or damage to components.
- Check castors operate freely and remove dirt and debris regularly.
- Check arm supports move easily and freely and remove dirt and debris regularly.
- Check leg support mechanism operates freely and leg supports are easily adjusted.
- ⚠ **Contact Novis for technical support and servicing options**



Specifications

NAME	Mobile Shower Commode
PRODUCT CODE	BL0030
COLOUR	White
PRODUCT WEIGHT	12 kg
OVERALL HEIGHT	930-1005 mm
OVERALL WIDTH	550 mm
OVERALL DEPTH	860 mm
SEAT HEIGHT	495-570 mm
SEAT WIDTH	440 mm
SEAT DEPTH	435 mm
WIDTH BETWEEN ARMRESTS	450 mm
CASTORS	4 x Lockable
FRAME	Aluminium
SAFE WORKING LOAD	136 kg
CONFORMS TO	AS/NZS 3973:2009
ARTG	176831
WARRANTY	1 Year

Measurements are approximate only.



This warranty is provided by

Novis Healthcare (ABN 45 102 735 491)
of Unit 11, 12 Mars Road Lane Cove West
New South Wales 2066.

Novis Healthcare (Novis) products are manufactured to the highest quality standards and are thoroughly tested and inspected before leaving our factory. In addition to any statutory rights and remedies you may have, Novis warrants all of its products sold directly or via an Authorised Novis Australia Dealer against defective workmanship and faulty materials from the date of purchase by the end user for a period of twelve months unless otherwise specified for that product and its components.

Warranty Claims

To claim under this warranty, please contact Novis Healthcare and have your receipt or proof of purchase available. Novis Healthcare may need to assess the defect before determining any claim, and additional information may be requested to process your claim. Claims without proof of purchase may not be able to be processed.

Novis Healthcare may at its option inspect the goods on site or require them to be returned to its premises or one of its Authorised Service Agents in person or freight prepaid by you.

Novis will undertake at its option, to repair or replace, free of charge, each product or part thereof on the condition that:

- The product found on examination, to be suffering from a manufacturing defect;
- The product or relevant part has been serviced regularly by Novis or one of its Authorised Service Agents and has not been subjected to misuse, neglect or been involved in an accident;
- The repairs are not required as part of normal wear and tear.

At our option

- Goods repaired may be replaced by refurbished good of the same type rather than being repaired.
- Refurbished parts may be used to repair goods.

Novis Healthcare will not be held responsible for any repair other than those carried out by it or one of its Authorised Service Agents.

Warranty repairs do not extend the length of the warranty period.

Limited Liabilities

Our liability under this manufacturer's warranty is subject to us being satisfied that a defect was caused by faulty parts, manufacture or workmanship, and was not caused or substantially contributed to by other factors or circumstances beyond our control, including (but not limited to) defective installation, maintenance or repair, product modification or alteration, any neglect, misuse, or excessive use, normal wear and tear or failure to follow manufacturer's instructions.

IMPORTANT NOTICE FOR AUSTRALIAN CONSUMERS:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. To obtain compensation, you will need to provide documentary evidence of the loss or damage suffered and documentary evidence that such loss or damage was a reasonable foreseeable consequence of a failure Novis Healthcare to comply with a consumer guarantee under the Australian Consumer Law. Subject to the provisions of the Australian Consumer Law, Novis Healthcare excludes, to the fullest extent permitted by law, all liability in respect of loss of profit or other economic loss, direct to indirect or consequential, special, general or other damages or other expenses or costs which may include negligence.



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